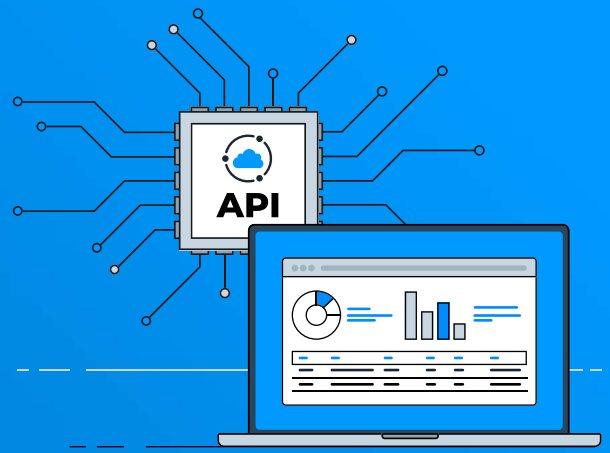


# Spearline API.

Our worldwide network of servers and carriers means we replicate your customers' telecoms experience from start to finish.



An API (application programming interface) allows you to connect various systems together. It's a way of bringing information from Spearline's platform into your own number management system.

Any service or functionality provided on the Spearline platform is available through our API and you can implement some or all of the functionality at no additional cost.

## Why use Spearline API?



**Automation** - automate the process of adding, editing and deleting numbers.



**Efficiency** - allow your teams to use one single platform rather than being trained and logging into multiple interfaces.



**Personalization** - enable only the functionality and data that is appropriate to your business.



**Adaptation** - tie test schedules to call reports to ensure your busiest numbers are being tested at frequencies appropriate to their importance.



**Familiarization** - if you need to make a change, such as adding new test types to your numbers, you can do this from the comfort of your own number management system.

“

*We used the Spearline API since day one. It was a way for us to better analyze test results and do correlations that are centered on our business and user cases*

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**Pierre-Baptiste Béchu**

Tech Co-Founder, Aircall



## Spearline works with Aircall to proactively monitor connectivity and audio quality.

Aircall is a cloud based phone system and call center software all-in-one with cloud telephony integration (CTI) with CRM & helpdesk software.

Aircall previously had little visibility over connectivity and audio quality concerns with some of their telecoms carriers and was taking calls from customers alerting them to issues. This reactive state was frustrating for customers and support staff alike.

Spearline API was integrated into Aircall's own network, providing test results and data directly, thereby removing the need to manage multiple systems. Coupled with Spearline's bespoke alerting options, Aircall is confident they will receive notification of an issue instantly.

The Spearline API is a RESTful API. We've designed it to be a flexible tool that you can configure to fit to your existing systems and processes. You can pick and choose the features to implement.

### Manage all your numbers and testing in one centralized place

Whether you're adding new numbers to your network, changing the way a number routes, or removing numbers, you don't want to double up on processes. Our API ensures these changes are fed through from your system to your Spearline testing set-up for a seamless workflow.

### Access reports from your existing system

We know that you're not only measuring and reporting on the connectivity and audio quality metrics that we provide. You're also reporting on metrics like cost, load and capacity. This may mean going into a number of different systems to access reports and spending time collating these. Our API can help you streamline this process and give you improved visibility on all your key reports and performance outputs by collating all the data in one place.

### Change your tests from your number management system

Spearline Voice Assure allows you to perform a range of different tests on your numbers, which you might apply in various ways depending on how your telephone exchange is set up, and what performance output(s) you're measuring. If you're making changes - like adding new test types to some or all of your numbers - you can do this from the comfort of your own number management system using our API.

### Full, detailed documentation & error messages

Our documentation takes you step-by-step on how to integrate testing and related data into your system. It covers everything you need to know, including ready-made code, easily accessible in different formats and programming languages. If there is an error in the API, detailed error messages, along with the error code, will guide you to what went wrong. This means that you can pinpoint any problems exactly, and development time is spent improving your systems rather than deciphering errors.

## Connect to our API today - FREE

To find out more about how our API can improve your business workflows, talk to your dedicated customer engagement manager, email [support@spearline.com](mailto:support@spearline.com) or call us on +353 (0)28 51460.



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Spearline is a technology company that proactively monitors toll and toll-free numbers for connectivity and audio quality globally.

Our platform supports an improved telecommunications network by ensuring that our customers' global telecoms infrastructure is performing to the highest standard. This allows our customers to improve their communications and provide a better experience for their own consumers. To date, we have conducted millions of test calls worldwide, resulting in billions of data-points to hone our testing process to perfection.

Spearline has an extensive and diverse portfolio of customers who operate across financial, travel, pharmaceutical and retail sectors. We not only offer global coverage for our international customers, but also an award winning 24/7/365 support service.